



## **CDAA Cancellation and Refund Policy**

*This cancellation policy is valid for events where there is a registration fee and does not apply to free events.*

### Face to Face Events:

Cancellations received 5 business days before the event will receive a refund (if already paid). No refund will be provided if cancellation is received in less than 5 business days unless a medical certificate is provided. Non-attendance without cancellation will not be eligible for a refund unless a medical certificate is provided.

### Online Events:

Cancellation after the event will not be eligible for a refund as receiving the recording is considered opportunity for PD benefit.

To cancel for an event, please email [communications@cdaa.org.au](mailto:communications@cdaa.org.au).

**Please note:** The CDAA National Conference Cancellation and Refund Policy is independent of this policy.

Policy effective as of 29 July 2021